



FACILITY
Association

TO: All Ontario Agents and Brokers

BULLETIN NO.: ONT.AGCY.2009-02

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SUBJECT: Facility Association Website – Redesign
Discontinuation of supply of hard copies
(Ontario Manual of Rules and Rates)

Facility Association has recently redesigned the Ontario Manual of Rules and Rates on its website: www.facilityassociation.com. The contents are the same; however, it has been rearranged to replicate the look of the paper manual.

We encourage you to visit our website and check out the new design. We hope you will find the format easy to use. The benefit of the new manual is that it will always be current, so you will never have to worry if you have the latest updates.

Please be advised that we will **stop printing paper manuals on 1 November 2009**.

In future when changes are made to the manual, Facility Association will issue a bulletin outlining the changes and you will be able to go to our website to review or download the latest version.

We encourage you to leave feedback on the web-manual at the following address: mail@facilityassociation.com.